

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June 17, 2001 and Commission Rule 133.305, titled Medical Dispute Resolution-General, and 133.307, titled Medical Dispute Resolution of a Medical Fee Dispute, a review was conducted by the Division regarding a medical fee dispute between the requestor and the respondent named above. This dispute was received on 9/16/03.

### **I. DISPUTE**

Whether there should be reimbursement for date of service 1/23/03.

### **II. RATIONALE**

The Requestor billed \$106.00 for a physical therapy initial evaluation. The Carrier denied reimbursement as "N – Not Appropriately Documented. 940 – Re-evaluation – no additional payment recommended. O – Denial after reconsideration." According to TWCC Rule 133.304(c), "the explanation of benefits shall include the correct payment exception codes required by the commission's instructions, and shall provide sufficient explanation to allow the sender to understand the reason(s) for the insurance carrier's action(s). A generic statement that simply states a conclusion such as 'not sufficiently documented' or other similar phrases with no further description of the reason for the reduction or denial of payment does not satisfy the requirements of this section." The Requestor submitted relevant medical documentation in accordance with Rule 133.307(g)(A-F) to support the delivery of service. On this basis, reimbursement is recommended in the amount of \$106.00.

### **III. DECISION & ORDER**

Based upon the review of the disputed healthcare services within this request, the Division has determined that the Requestor is entitled to reimbursement for CPT code 99204 in the amount of \$106.00. Pursuant to Sections 402.042, 413.016, 413.031, and 413.019 the Division hereby ORDERS the Respondent to remit \$106.00 plus all accrued interest due at the time of payment to the Requestor within 20 days receipt of this Order.

The above Decision and Order is hereby issued this 7<sup>th</sup> day of April 2004.

Pat DeVries  
Medical Dispute Resolution Officer  
Medical Review Division

PD/pd